

User Guide for Kyvol APP

Important Tip

Please directly contact us or visit www.kyvol.com for more detailed instructions.

APP Downloading and Installation

Option 1:

Search for Kyvol from App Store™/Google Play™, then download and install it on your mobile device.

! Note:

Google Play™ is a trademark of Google Inc., and App Store™ is a trademark of Apple Inc.

Option 2:

Scan the QR codes below to download and install.



For iOS



For Android

APP Registration and Login

Launch Kyvol APP, register an account with your mobile phone number or a valid email address at your first use, then log in.

Note:

For a successful connection, please allow Kyvol APP to use your **WLAN & Cellular Data** when running it.

WiFi Connection

IMPORTANT:

For Your Robot:

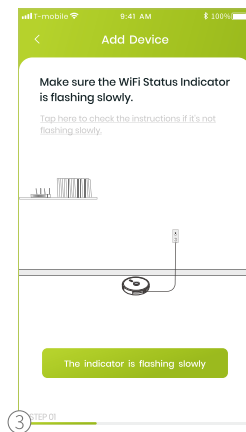
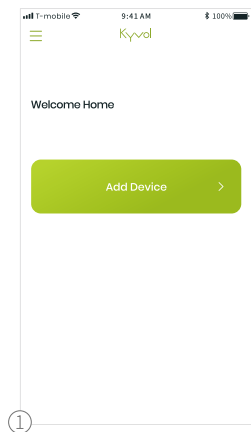
Make sure the robot has enough power and the robot has been powered on.



For WiFi Network:

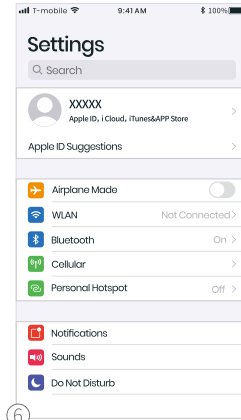
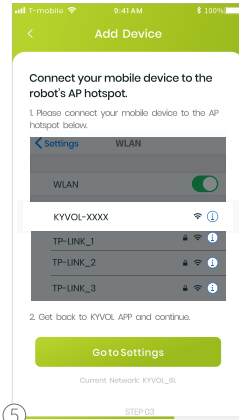
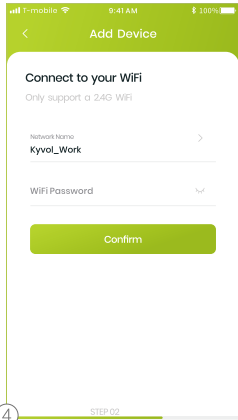
- ① Make sure your mobile device is connected to a 2.4GHz WiFi. If your router is a dual-band router, please select the 2.4GHz network.
- ② Make sure you've entered the correct WiFi name and password when connecting.
- ③ Avoid using an emoji or special characters or symbols in your WiFi name and password.
- ④ It's not recommended to use a VPN(Virtual Private Network) or Proxy Server.
- ⑤ Make sure the robot and your mobile device are close to the router when connecting.

⑥ WiFi Status Indicator 📶

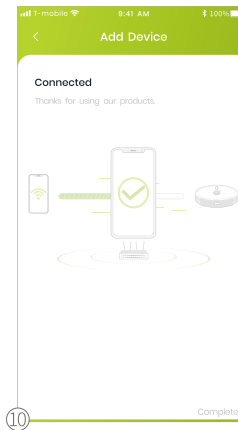
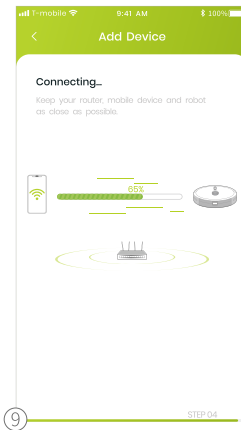
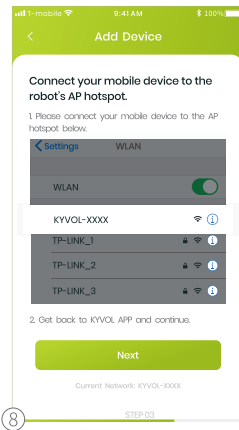
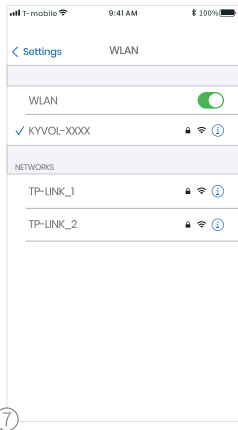
Flash Orange Slowly	Ready for Connection
Pulsing White	WiFi Connected



- ① Tap Add Device.
- ② Select KYVOL S31.
- ③ Simultaneously press and hold  and  on the robot for 3s until you hear a voice prompt and the **WiFi Status Indicator** is flashing orange slowly.



- ④ Select the same router's WiFi and enter the correct password.
- ⑤ Tap Go to Settings.
- ⑥ Tap WLAN.
- ⑦ Connect to the robot's AP hotspot.
- ⑧ Go back to Kyvol APP and tap Next.
- ⑨ Connecting.
- ⑩ Connected.



Control the Robot with Amazon Alexa

Important:

- ① Make sure the robot has enough power and the robot has been powered on.
- ② You have connected the robot to **Kyvol APP**.
- ③ Make sure you've installed **Alexa APP** on your mobile device.
- ④ Make sure the WiFi connection is stable.

Step 1:

Log in to **Alexa APP** with your Amazon account, tap  on the upper left corner of the homepage, then select **Skills & Games**.

Step 2:

Search and select **Kyvol Home**, then enable it by tapping **ENABLE TO USE**.

Step 3:

Enter the email address and password for logging in to the **Kyvol APP**, then tap **Authorize** to continue.

Step 4:

Tap **Done** to close the page, then tap **DISCOVER DEVICES** to discover the robot which has been connected in **Kyvol APP**.

Step 5:

After the robot is discovered, please tap **CHOOSE DEVICE** to set up your device.

Step 6:

Tap  and allow **Alexa APP** to access the microphone of your mobile device.

Then you can say the following voice commands to your mobile device, the robot will respond accordingly.

"Alexa, turn on **the robot**(or your robot's name if you changed the device name)."

"Alexa, turn off **the robot**."

! Note:

If you have an **Echo** device at hand, please follow the steps below to make it available for voice commands.

Step 1:

Log in to your **Echo** device with the same Amazon account for logging into **Alexa** APP.

Step 2:

Tap **Devices** on the bottom, then tap **Echo & Alexa** to show your Echo device. Then you can speak the voice commands mentioned above, and the robot will respond accordingly as well.

Control the Robot with Google Assistant

i Important:

- ① Make sure the robot has enough power and the robot has been powered on.
- ② You have connected the robot to **Kyvol** APP.
- ③ Make sure you've installed **Google Home** APP on your mobile device.
- ④ Make sure the WiFi connection is stable.

Step 1:

Launch **Google Home** APP, then follow the in-app instructions to set up your Google account.

Step 2:

Tap **Settings** on the main page, then scroll down to the bottom to tap **Works with Google**.

Step 3:

Tap  on the upper right corner, then search and select **Kyvol Home**.

Step 4:

Enter the email address and password for logging in to **Kyvol** APP.

Step 5:

Tap **Link Now** and **Authorize**, it will show you **Kyvol Home is linked**.

Step 6:

Follow the instructions to set up the device to finish the settings.

Step 7:

Tap  and allow **Google Home** to access the microphone on your mobile device.

Then you can say the following voice commands to your mobile device, and the robot will respond accordingly.

"OK Google, turn on **the robot**(or your robot's name if you changed the device name)."

"OK Google, turn off **the robot**."

"OK Google, **robot** go home."

"OK Google, where is **the robot**."

! Note:

If you have a **Google Home Speaker** at hand, please follow the steps below to make it available for voice commands.

Step 1:

Plug your **Google Home Speaker** into the socket.

Step 2:

Tap **+** on the upper left corner of the main page, then select **Set up device**.

Step 3:

Tap **Set up new devices**, then tap **Next** to look for devices.

Step 4:

Follow the instructions of **Google Home APP** to connect your **Google Home Speaker** to WiFi.

Then you can speak the voice commands mentioned above, and the robot will respond accordingly as well.

Troubleshooting Guide

Q1. How many schedules can I set by the APP?

* You can set 7 schedules via **Kyvol APP** by tapping **Settings > Schedule**. The default cleaning time is 9:00, but you can tap it to change as needed.

Q2. Why does the robot show that it's offline?

- * Make sure you have powered on the robot.
- * Check the network connection of your mobile device.

Q3. Why cannot the robot connect to WiFi?

- * Make sure you've entered the right password.
- * Keep the robot, mobile device and your router being as close as possible.
- * Make sure you selected a 2.4GHz WiFi.

Q4. Why cannot I control the robot with Alexa?

- * Please check the network connection of your mobile device.
- * Make sure you've connected the robot to **Kyvol** APP.
- * Make sure your robot has been discovered in Alexa APP.
- * Make sure you start the voice command with "Alexa,"

Q5. Why cannot I control the robot with Google Assistant?

- * Please check the network connection of your mobile device.
- * Make sure you've connected the robot to **Kyvol** APP.
- * Make sure your robot has been discovered in **Google Home** APP.
- * Make sure you start the voice command with "OK Google, ..." or "Hey Google, ...".

Q6. How many robots can I connect to the same account?

- * There is no limitation on the number of robots.

Q7. How many accounts can I share the robot with?

- * There is no limitation on the number of accounts.

CUSTOMER SUPPORT

North America : support@kyvol.com

United Kingdom : support.uk@kyvol.com



@kyvolglobal



www.kyvol.com



@kyvol_global